

SHWET RAJ GURUNG

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PROFESSIONAL SUMMARY

Ambitious IT professional holding a Master's in Cybersecurity and a bachelor's in business information systems. Combines rigorous analytical training with practical engineering foundations in user access controls, system documentation, and network security audits. Currently completing a comprehensive 12-week IT systems and security training program at Skyline International College. Fully mobile and immediately targeting entry-level Business & Systems Analyst or Junior ICT Security opportunities.

CORE SKILLS

- Systems & Business Analysis:** Information Systems Evaluation, Business Process Modelling, Database Management (SQL/MySQL), Technical Requirements Documentation, Systems Architecture mapping.
- ICT Security & Networking:** Role-Based Access Control (RBAC), Identity & Access Management (Active Directory/Azure), Vulnerability Assessment (Nmap/Wireshark), Network Traffic Analysis, Packet Capture Auditing, Enterprise Networking (LAN/WAN/VPN).
- IT Operations:** Ticket Lifecycle Management, Incident Logging, Automated Software Deployment, Data Backup & Recovery Protocols.

EDUCATION

Master of Information and Communications Technology (Cybersecurity)

Western Sydney University | March 2024 – November 2025

- Specialization: Network Technologies, Applied Cybersecurity, IT Project Management, and Systems Analysis.
- Capstone Project (High Distinction): Conducted a comprehensive system evaluation and security risk analysis, producing formal technical documentation and mitigation recommendations.

Bachelor of Business Information Systems

Asia Pacific International College | February 2021 – November 2022

- Core Studies: Information Systems Analysis, Database Management (SQL), and Business Process Modelling.

ACADEMIC & TECHNICAL PROJECTS

Systems & Network Infrastructure

- Configured and managed Virtual Machines (Windows & Linux) to simulate enterprise network environments.
- Diagnosed and resolved complex connectivity issues, implementing documented solutions to streamline future troubleshooting.
- Managed system configurations to ensure stable and secure user environments.

Systems Analysis & Development: Medical Decision Support System

- Collaborated in an agile team to develop a web-based healthcare application (React, Node.js, MySQL).
- Designed and implemented Access Control protocols to ensure the privacy and security of sensitive medical data.
- Led the technical documentation and system testing phases to ensure high software quality and compliance.

PROFESSIONAL EXPERIENCE

Dispatch Hand / Cash Processor

Armaguard | Rosehill, NSW | April 2022 – Present

- **Security & Compliance:** Operate within high-control environments requiring strict multi-factor authentication and rigorous audit protocols.
- **Data Integrity:** Manage high-volume transaction data with a zero-error mandate using internal verification systems.
- **Incident Management:** Identify system anomalies and escalate operational incidents through structured reporting channels.
- **Process Adherence:** Execute complex workflows under tight deadlines, ensuring 100% compliance with regulatory standards.

IT Systems & Security Intern (12-Week Program)

Skyline International College — Sydney, NSW | May 2026 – Present

- **Systems Analysis:** Evaluating IT infrastructure, mapping software compliance, and documenting technical workflows.
- **Identity & Access Control:** Managing user account lifecycles, role-based permissions, and MFA configurations.
- **Security & Network Operations:** Reviewing threat prevention models, backup policies, and incident response workflows.
- **Infrastructure Support:** Troubleshooting hardware, software, and network issues via remote tools and ticketing systems.